End of Sale Announcement: GX450 ETH, I/O & SPRINT

OVERVIEW

DATE ISSUED:	Nov 1, 2018
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	GX450 Series Gateways
ORDER CODES AFFECTED:	GX450 Gateways – **ETHERNET, I/O** and **SPRINT** variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	Sierra Wireless announces the last time buy and last time ship date for the GX450 Series Gateways (ETHERNET, I/O & SPRINT variants). This notice contains all relevant milestones and dates for the affected products. All affected variants have a suggested replacement, achieved by purchasing the GX450 base model and applying the respective X-Card accessory or Sprint Radio Firmware as needed. The AirLink ® GX450 Base and Wi-Fi variants remain in production. www.sierrawireless.com/gx450

PRODUCTION MILESTONES

AFFECTED MODELS:	GX450 (**ETHERNET, I/O and SPRINT** variants)
LAST TIME BUY:	**30-NOV-2018** The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	**30-DEC-2018** The last possible ship date that can be requested from Sierra Wireless.
REASON:	Simplifying GX450 portfolio.

OTHER MODELS:	GX450 (**Base** and **Wi-Fi** variants – **VERIZON, AT&T, NA GENERIC** & **INTL**)
STATUS:	Remain in production

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	**FROM 1-NOV-2018 TO 31-MAR-2019** During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).

CRITICAL SOFTWARE MAINTENANCE PHASE:	**FROM 1-APR-2019 TO 31-DEC-2020** During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered. A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround. A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.
END OF SOFTWARE MAINTENANCE:	**31-DEC-2020** No new device software will be released after this date.

CONTACT

SALES:	www.sierrawireless.com/sales 1-877-687-7795
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

NOV 1, 2018	Rev1: Initial announcement

AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1102362	GX450, VERIZON, DC; I/O	GX450, VERIZON, DC with • I/O X-Card kit for GX450 • ETHERNET X-Card kit for GX450	**1102326** **6000625** **6000626**
1102361	GX450, VERIZON, DC; ETHERNET		
1102366	GX450, AT&T, DC; I/O	GX450, AT&T, DC with • I/O X-Card kit for GX450 • ETHERNET X-Card kit for GX450	**1102363** **6000625** **6000626**
1102365	GX450, AT&T, DC; ETHERNET		
1102374	GX450, NA GENERIC, DC; I/O	GX450, NA GENERIC, DC with • I/O X-Card kit for GX450 • ETHERNET X-Card kit for GX450	**1102371** **6000625** **6000626**
1102373	GX450, NA GENERIC, DC; ETHERNET		
1102378	GX450, INTL, DC; I/O	GX450, INTL, DC with • I/O X-Card kit for GX450 • ETHERNET X-Card kit for GX450	**1102375** **6000625** **6000626**
1102377	GX450, INTL, DC; ETHERNET		
1102367	GX450, SPRINT, DC	GX450, NA GENERIC, DC with • Sprint Radio Firmware Update* • Wi-Fi X-Card kit for GX450 • I/O X-Card kit for GX450 • ETHERNET X-Card kit for GX450 *Sprint Radio Firmware is available on Source	**1102371** **6000624** **6000625** **6000626**
1102368	GX450, SPRINT, DC; Wi-Fi		
1102370	GX450, SPRINT, DC; I/O		
1102369	GX450, SPRINT, DC; ETHERNET		